**Product Description**

Human Whole Bone Marrow is collected from two access sites from the right and left posterior iliac crest using 4x 30 mL syringes. Each syringe is loaded with the anticoagulant EDTA.

Fresh products have a high viability without the detrimental effects of freezing, thawing, and exposure to cryoprotectants.

Whole bone marrow was obtained using Institutional Review Board (IRB) approved consent forms and protocols.

**Sample Collection and Processing**

All samples are collected at our Stem Cell Collection Center. Samples are then quickly processed at our on-site laboratory to achieve maximum viability and quality.

**Format**

Fresh bone marrow is shipped in sterile containers with EDTA at ambient temperature.

Specific containers and media can also be prepared as requested by the customer.

**Storage**

Fresh products should be used or processed immediately upon receipt. The warranty only covers items whose specifications are tested at the time they are received.

**Cell Counting Instructions**

Important: This cell viability/counting step is required to ensure the quantity of cells provided. Be sure to count the cells before washing. Be aware that cell loss is expected and may be up to 30% during wash steps. Recovery rates vary depending on technique.

**Protocol**

1. If removing the cell suspension from the vial in which it was shipped, be sure to rinse the vial to collect all of the cells.
2. Gently mix the cell suspension and measure the volume.
3. Make a 1-in-2 dilution with 20 μL each of well-mixed cell suspension and Trypan Blue.
4. Load one side of the hemocytometer, being careful not to over- or under-fill the chamber.
5. Count viable (clear, round, bright) and non-viable (blue, irregular shape, dull) cells in the four corner squares. Adjust your dilution if there are more than 100 cells/square.
6. Determine the number of total viable cells in the original sample. One square is equal to 100 nL.

   Viability = live cells/all cells
   \[
   \text{Cell Concentration} = \frac{\text{Mean cells/square} \times \text{Dilution Factor} \times 104}{\text{Starting Volume}}
   \]
   \[
   \text{Total Cell Count} = \text{Cell Concentration} \times \text{Starting Volume}
   \]
   \[
   \text{Total Viable Cell Count} = \text{Total Cell Count} \times \text{Viability}
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**Warning**

This product contains human tissue or other biological material and MUST be handled at Biosafety Level 2 or higher. All biological products should be treated as potentially infectious or contaminated material, even if infectious disease screening reports are negative. Follow universal precautions and wear appropriate personal protective equipment.

**Product Warranty**

StemExpress warranties its fresh products if tested immediately upon receipt and if counted exactly as in the above instructions. The cells are guaranteed to meet specifications for viability, purity, and cell count, also provided the above instructions are followed exactly. StemExpress is not able to guarantee cell performance for any in vitro or in vivo culture system, proliferation assay, functional assay, or implantation.